

# 2024-2027

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## Prospectus



**THIRD SECTOR**  
Dumfries and Galloway

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Third Sector Dumfries and Galloway have had a very positive impact on our organisation by providing help and guidance with funding applications and how to improve them.



Third Sector Dumfries and Galloway have been a great help to us. Their staff respond quickly to any enquiries we have and are extremely supportive.



Excellent service with Governance, SCIO application, Community Asset Transfer help and Grants. Really helpful in all contacts and requests for help.



Third Sector Dumfries and Galloway provided training for our trustees, which was exceptionally well received both by our management team and trustees who attended.



They have provided advice, guidance and financial options, which allowed us to continue to operate and provide facilities for the general public.



They were excellent helping to steer us through the charity process for the club with superb assistance and their governance help was brilliant also.





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# A word from our CEO



Welcome to our prospectus to 2027.

As the Third Sector Interface (TSI) for Dumfries and Galloway, we are passionate and ambitious for the role of our sector, for what we might achieve together with our partners and communities.

The operating environment for our sector, and wider services, remains difficult and we will respond in the best way we can to support charities, community and voluntary groups, social enterprises, trusts and our communities. We are motivated by the opportunity: to show the difference that can be made with a strong third sector; for the collaborative and leadership role we can play as a key partner; to do our very best to challenge and address poverty, inequality, disadvantage, isolation; and to promote investment, equal partnership and community-led development.

In early 2024, we published our first Prospectus. It was intended to signal a direction, show our ambition and intention. It also gave our fantastic team a platform from which to shape our work, changing the way we work too. The content was informed from sector and stakeholder feedback, our partnership plans, external research, our own insights and the wider environment we are living and working in. Now that we've sought feedback and input over the summer, we feel that the ambitions set out (with some adjustments) are fit for our longer term outlook. So here is our Prospectus to 2027.

Whilst the Annual Plan will reflect priorities for each year, we will not refresh the full Prospectus every year. We must commit into the future with a longer-term outlook for change, outcomes and impact.

We'll now get to work embedding our new vision, ambitions and intentions across our organisation, We are re re-shaping how we operate, but you can still expect a high level of advice and support, our commitment to partnership working and our supportive challenge, where it may also be needed. In an economic environment that seems focused on minimising investment against a wave of increased demand, we intend to do more, better and with impact.

Our vision for our place in Scotland -

A Dumfries and Galloway built on community, connection and opportunity, where everyone can feel they belong.

Our ambition -

People and communities in Dumfries and Galloway can thrive through a strong third sector, our collective impact and securing equity, dignity, belonging and justice for all.

I'm keen to hear your experiences and where we can help more, so please keep in touch  
[CEO@tsdg.org.uk](mailto:CEO@tsdg.org.uk)

A handwritten signature in black ink, appearing to read 'Alan Webb'. The signature is fluid and cursive, written over a light blue background.

**Alan Webb**





## PURPOSE

Third Sector Interfaces (TSIs) like us have medium-term outcomes agreed with the Scottish Government. Our work is aligned to the National Performance Framework, the Social Enterprise Strategy and Volunteering Outcomes Framework. You will see these connections throughout our Prospectus. Our medium-term outcomes are:

- 1. People are more involved in their community.**
- 2. Improved cross sector collaboration.**
- 3. Key decision making includes third sector input.**
- 4. Third sector organisations are better able to respond to local need.**
- 5. Third sector organisations are better able to lead and develop shared agendas.**
- 6. Third sector organisations are better able to contribute to a strong and inclusive local social economy.**

In addition, TSIs are charities in their own right. We can design our own model of working, structures, plans for delivery, investment, outcomes and impact, in addition to those agreed with the Scottish Government. Indeed, the Scottish Government does not fund a lot of the work we already undertake, so we are required to attract investment from local partners and other sources.

We want to make sure we embrace all the opportunities this brings for Dumfries and Galloway, who we work with, the role we play and our capacity to lead, where we are best placed to do so. You will see that our work is also closely aligned to our local partnerships, like Community Planning and the Regional Economic Partnership, on behalf of the sector to make this possible.

Aligned to our vision, our principles and ambitions (The Big Three) have taken shape like this.

## A strong third sector

- Supporting our sector by being alongside with advice, making connections for peer support and working together for shared outcomes.
- Enabling the sector through a range of resources, training and subject matter forums that help build positive impact and sustainability.
- Inspiring the sector through evidence and storytelling, creating spaces to collaborate, lead and innovate.
- Learning from sector experiences, understanding barriers and needs, jointly shaping asks and speaking out about the need for a strong and sustainable sector.
- Investing in our own organisation, our capacity, leadership and in developing our potential.

“  
Third Sector Dumfries and Galloway were a fantastic support to the organisation at the start up point, and continue to be a great point of reference as we grow.  
”

## Collective impact

- Working with partners on the basis of our shared ambitions, skills, experience and insights.
- Promoting the positive use of, sharing, and transfer and relinquishing of power.
- Building confidence so that others invest in us to participate, contribute and lead on behalf of our sector.
- Maximising our impact together by making use of collective insights, resources and expertise that cross organisational boundaries to do the right things, the right way.
- Increasing focus on outcomes and impact, evidence-led practice and decision-making where data, voices and lived experiences hold equal value.

## Equity, dignity, belonging and justice

- Understanding the part we can play in tackling poverty in our communities.
- Encouraging people to shape their communities together by supporting participation, involvement and volunteering.
- Knowing about and eliminating inequity in our systems, policies, places, opportunities and resources.
- Promoting dignity as a key value in discussion, design and decision making.
- Working together to ensure systems, practices and decision making are fair and just.
- Understanding our influence and impact on our environment and our role in creating a healthier planet.
- Making community (people and place) the driver for developments, service design and delivery.
- Supporting local economies, investment and Community Wealth Building

# WORKING TOGETHER

The scale, reach and impact of the third sector can often only be seen through a very local lens, or through regional contracting activities. There are almost 2000 community and voluntary groups, charities, trusts and enterprises having real and positive impacts in their local community across Dumfries and Galloway. Our approach to working together will be one based on an equal principle that asks for the third sector to be recognised for its own valuable work, insights, impact and relationships across communities. The third sector reaches from the smallest of local activities to operations at a national scale, all important to a thriving sector landscape.

## **With our sector**

We want to strengthen our focus on creating spaces for listening, learning, supporting and developing. We will design a more inclusive and collaborative approach to our sector's involvement in and leadership of our region's priorities, enabling us to work better together and attract investment. We will continue to host opportunities to hear from our sector and gather annual data from stakeholders to help understand the impact of what we do, the challenges we face and priorities for the future.

## **With communities**

Part of our role is to promote community involvement, which includes: supporting third sector organisations to promote local connections; create opportunities for involvement, participation, and local leadership; and to improve practice to increase the number of people who volunteer across Dumfries and Galloway. Directly, we will also explore opportunities to raise awareness of the sector across communities and promote opportunities to get involved. Communities are at the heart of our work.



## **With local partners and services**

We work with a number of public service partners, including the Scottish Government, Dumfries and Galloway Council and NHS Dumfries and Galloway. For our region, this can mostly be seen through the structures of the Community Planning Partnership (CPP), where we are full members of the CPP Board, Senior Leadership Team and a full range of sub partnership and working groups. We are the lead organisation for Locality Hubs, which sit at the centre of the CPP model and are a key source of community insights.

The Local Outcomes Improvement Plan (LOIP) and accompanying Action Plan is the strategy endorsed by all CPP stakeholders. You can see in our Outcomes Plan how our work links with LOIP themes. [More information about the LOIP is available here.](#)

We are also members of various regional and national forums, like the Regional Economic Partnership, and work closely with departments of the Scottish Government, South of Scotland Enterprise, with Third Sector Interfaces across Scotland and other sector bodies like Scottish Council for Voluntary Organisations, Volunteer Scotland, Development Trusts Association Scotland, and Social Enterprise Scotland.

## **With funding and investment partners**

We want to attract investment to our region and in particular to our valuable third sector. As well as advocating for the adoption of the Fair Funding Charter, we also work with sector colleagues to maximise engagement, access the most appropriate sources of funding and to help demonstrate impact.



# INVESTMENT AND DEVELOPMENT

Since launching our initial version of this prospectus earlier in 2024, we have made progress on some of our ambitions - both for investment and our own development. We have secured initial investment in our children, young people and family capacity and in our ability to focus on economic development and enterprise. We are current building investment proposals on volunteering practice, sector sustainability and are shaping our collective work on addressing poverty and inequalities. These all remain priorities for further development.

To be sustainable, we need to invest in our own capacity to secure funding that will enable our plan and hopefully realise longer-term investment and development for our organisation and the sector. Whilst significant change to priorities isn't expected, as our work is already aligned to regional and national priorities, we will maintain an element of flexibility and responsiveness in what we design.

Our investment priorities are mostly thematic areas aligned to partnership work and delivery of regional outcomes that affect or involve the third sector and communities. Organisation development priorities are mostly aimed at our organisation's effectiveness and impact. All are aligned to our role to better understand, support, develop and represent our sector.

These streams are multi-year and won't all result in immediate impact. We will move through our priorities as funding and the wider environment allows. Where opportunities to secure investment in our priorities present themselves, we will be prepared to embrace them with programmes of work already designed.

## Investment priorities for 2024/2027



## Organisation development priorities for 2024/2027





As we build confidence in our organisation and attract investment, we will also adapt our approach to funded programmes of work. We will adopt the Fair Funding Charter principles in full and ask partners to do the same. You can read more about Fair Funding [here](#). This means our models of programme funding will be designed on a full-cost recovery, investment basis with outcomes, rather than direct funding to roles, which limits flexibility.

Third Sector Dumfries and Galloway have also developed our organisational understanding of fund management and the importance and impact of small and medium grants to local organisations. We will build on our expertise and our fund management model, and with new technologies we will aim to manage more fund distribution, investment and evaluation for

the sector across Dumfries and Galloway.

Our plan for 2024/2025 was one of transition, continuing important work whilst re-shaping and re-organising for our future. We continue to operate in very difficult economic times, so it is vital that we are viable, sustainable, relevant and have the necessary positive impact for our sector and communities. That means a greater focus on the best way to achieve our objectives, rather than being fixed to historic functions.

As we re-shape our organisation and set our ambitious future, we'll also recommit to embedding Fair Work, building on work already complete to embed the Real Living Wage, greater employment benefits and investment in leadership capacity.

## Theme 1 - Health and Wellbeing

- 1 Help mitigate the impacts of Cost of Living for those who are affected most.
- 2 Reduce health inequalities in areas of our region experiencing the greatest negative impacts.
- 3 Improve the health and wellbeing of our citizens through targeted approaches.
- 4 Work together as partners to eliminate child poverty.

## Theme 2 - Work

- 5 Grow and maximise the potential of the working age population to help increase employability.
- 6 Address the skills and recruitment gaps in key sector specific posts to increase capacity, capabilities and ease workforce pressures.
- 7 Increase volunteering opportunities to help develop skills, build capacity and support progression into local employability.
- 8 Work with our local communities to develop an inclusive, thriving economy and to promote Fair Work.

## Theme 3 - Where we live

- 9 Capitalise on opportunities to collaborate digitally and eliminate digital exclusion.
- 10 Improve transport connectivity across our region to increase opportunities to access employment, education and leisure, particularly in our most rural areas.
- 11 Work with communities to help reduce carbon emissions and positively combat Climate Change through education, behavioural change and supporting initiatives, which will make a positive difference.
- 12 Develop high quality, affordable homes to help meet identified demand and improve the quality of lives of our communities.

# OUTCOMES PLAN

2024/2027

## A strong third sector

Ambitions and activity	Local outcomes	Medium Term Outcomes (ScotGov/TSI)
<p><b>Supporting</b></p> <ul style="list-style-type: none"> <li>• Providing 1:1 support, group based topical support and effective signposting for TSOs to help operate effectively and within national standards, regulation and legislation.</li> <li>• Maintain effective relationships with wider expert organisations across Scotland who can offer advice and support.</li> </ul>	<ul style="list-style-type: none"> <li>• More third sector organisations (TSOs) engage with us.</li> <li>• TSOs who connect with us value our advice and support.</li> <li>• We increase our range of national and regional organisational links to signpost TSOs for advice and input</li> </ul>	<ol style="list-style-type: none"> <li>2. Improved cross sector collaboration</li> <li>3. Third sector organisations are better able to lead and develop shared agendas</li> <li>4. Third sector organisations are better able to respond to local need</li> </ol>
<p><b>Enabling</b></p> <ul style="list-style-type: none"> <li>• Deliver an annual programme of training and development informed by sector insights and feedback, with focus on good governance, organisation development, funding and investment and volunteering.</li> <li>• Create capacity for responsive and adaptive development/knowledge opportunities for the sector, helping them navigate significant new policy and regulation.</li> <li>• Develop online hubs with advice and resources informed by sector insights and wider policy that is available to the sector across the region.</li> <li>• Adopt and apply The Lasting Difference as a sector sustainability model to apply consistency of advice and training.</li> </ul>	<ul style="list-style-type: none"> <li>• TSOs can access a range of training and development opportunities.</li> <li>• TSOs say that the training and development opportunities are effective/valuable.</li> <li>• More organisations access advice and guidance using our online hubs/website/resources.</li> <li>• Our adopted sustainability model and resources are accessible to TSOs.</li> <li>• Our advice, resources and guidance reflect the adopted sustainability model.</li> </ul>	<ol style="list-style-type: none"> <li>1. People are more involved in their community</li> <li>2. Improved cross sector collaboration</li> <li>4. Third sector organisations are better able to lead and develop shared agendas</li> <li>5. Third sector organisations are better able to respond to local need</li> </ol>
<p><b>Inspiring</b></p> <ul style="list-style-type: none"> <li>• Increase sharing of practical advice, case studies and storytelling from across the sector.</li> </ul>	<ul style="list-style-type: none"> <li>• We share more national and regional case studies from across the third sector.</li> <li>• We continue to increase our reach for case studies and stories.</li> </ul>	<ol style="list-style-type: none"> <li>2. Improved cross sector collaboration</li> <li>3. Third sector organisations are better able to lead and develop shared agendas</li> </ol>



<b>Ambitions and activity</b>	<b>Local outcomes</b>	<b>Medium Term Outcomes (ScotGov/TSI)</b>
<ul style="list-style-type: none"> <li>• Build more sector-led content to share experiences, advice, tips with others.</li> <li>• Develop online and other spaces to support collaboration, knowledge exchange and peer support.</li> <li>• Increase use of video and audio content to increase reach.</li> </ul>	<ul style="list-style-type: none"> <li>• TSOs say that case studies and stories are effective/useful/informative.</li> <li>• Increase the volume of TSO generated content on our online platforms.</li> <li>• Increase video and audio content on our platforms.</li> </ul>	<ol style="list-style-type: none"> <li>4. Third sector organisations are better able to respond to local need</li> </ol>
<p><b>Listening and learning</b></p> <ul style="list-style-type: none"> <li>• Conduct our annual survey to understand the experiences and priorities of the sector and the impact of our work.</li> <li>• Develop opportunities for listening, understanding needs, learning and engagement for colleagues across the sector, including online forums, live events and annual conference.</li> <li>• Design an easy-to-access route for the sector to contribute views and experiences in relation to regional/nation decision-making.</li> </ul>	<ul style="list-style-type: none"> <li>• More TSOs share feedback on their experiences of working with us.</li> <li>• The number of opportunities for connection and engagement through multi-channel options increases.</li> <li>• TSOs can provide direct feedback on their priorities and needs from the TSI and to regional/national decision making bodies where we are representative.</li> </ul>	<ol style="list-style-type: none"> <li>3. Third sector organisations are better able to lead and develop shared agendas</li> <li>5. Key decision making includes third sector input</li> </ol>
<p><b>Thematic focus</b></p> <ul style="list-style-type: none"> <li>• Relaunch our Volunteering Strategy to address developing volunteering practice, increasing the number of people volunteering and connections between volunteers and VIOs.</li> <li>• Deliver on the priorities of the Local Employability Partnership, including our agreed outcomes and promotion of Fair Work, future skills regional strategy and tackling child poverty.</li> <li>• Develop our long-term capacity for economic development and enterprise activity and our support for developing local/social economies and Community Wealth Building.</li> <li>• Implement a new model for Community Health and Wellbeing to better understand and support the sector's contribution to health improvement, wellbeing and inequity.</li> </ul>	<ul style="list-style-type: none"> <li>• Our volunteering strategy reflects local priorities and needs.</li> <li>• We can increase our resource that is focussed on achieving the relevant regional and national volunteering outcomes.</li> <li>• TSOs can share their volunteering priorities with us.</li> <li>• We have visibility of the estimated number of people volunteering with registered TSOs.</li> <li>• We are developing ways to identify the external investment in TSOs across the region.</li> <li>• More TSOs are actively involved in children's service planning and collaborative working aligned to our</li> </ul>	<ol style="list-style-type: none"> <li>1. People are more involved in their community</li> <li>2. Improved cross sector collaboration</li> <li>3. Third sector organisations are better able to lead and develop shared agendas</li> <li>4. Third sector organisations are better able to respond to local need</li> <li>5. Key decision making includes third sector input</li> <li>6. Third sector organisations are better able to contribute to a strong and inclusive local social economy</li> </ol>

Ambitions and activity	Local outcomes	Medium Term Outcomes (ScotGov/TSI)
<ul style="list-style-type: none"> <li>• Deliver the evaluation of Third Sector involvement with Children's Services and contribute to the design of the future Children's Services Plan. Further develop sector collaboration on matters affecting children, young people and families. including Whole Family Wellbeing, The Promise, UNCRC and Youth Work.</li> <li>• Deliver a new social enterprise model of Community Transport for Dumfries and Galloway and contribute to regional priorities of transport integration and addressing inequity through effective partnership working and support for CT providers.</li> </ul>	<p>regional Children's Service Plan and whole family support outcomes.</p> <ul style="list-style-type: none"> <li>• Voices of families and children contribute to third sector work.</li> <li>• There is active engagement in the development of a new community transport model.</li> </ul> <p>Local Outcomes Improvement Plan outcomes 5,6,7,8,10</p>	
<p><b>Developing our organisation</b></p> <ul style="list-style-type: none"> <li>• Further develop use of our new HR system to improve self-serve, data, insights and administration.</li> <li>• Invest in leadership capacity and development.</li> <li>• Review our model of fund management to further build on our successes.</li> <li>• Improve awareness and skills in information management and protection across the team.</li> <li>• Develop our organisation approach to healthy work, wellbeing and building our team to create a sense of place and belonging.</li> <li>• Maximise use and effectiveness of our workspaces and hybrid working practice.</li> <li>• Launch a new digital Handbook reflecting the latest policy and practice.</li> <li>• Embed our new Staff Forum.</li> </ul>	<ul style="list-style-type: none"> <li>• Improved efficiency in HR processes, administration and reporting.</li> <li>• Leaders in the organisation say that they are developing their skills and their confidence in improved in leading people and work.</li> <li>• A new organisation structure is in place with a mid-year review.</li> <li>• All recruiting managers have completed Safer Recruitment.</li> <li>• A new Healthy Work and Wellbeing staff group have identified priority actions to improve our workplace for all.</li> </ul> <p>Local Outcomes Improvement Plan outcomes 6,8</p>	<ol style="list-style-type: none"> <li>3. Third sector organisations are better able to lead and develop shared agendas</li> <li>4. Third sector organisations are better able to respond to local need</li> <li>5. Key decision making includes third sector input</li> </ol>



# Collective impact

Ambitions and activity	Local outcomes	Medium Term Outcomes (ScotGov/TSI)
<p><b>Our role in working together</b></p> <ul style="list-style-type: none"> <li>• Maintain our presence and representation on regional partnerships, including the Community Planning Partnership.</li> <li>• Develop a future model for collaboration, collective action and impact across sector, communities and partners.</li> <li>• Develop a new Registration option for those TSOs to be listed with us without requirements of full membership.</li> <li>• Promote and encourage application of the Fair Funding Charter across the sector and with partners.</li> <li>• Develop our capacity for the third sector to take the lead on relevant partnership priorities where the sector is best placed to do so.</li> <li>• Design opportunities/a model to capture sector contributions to regional and national outcomes.</li> </ul>	<ul style="list-style-type: none"> <li>• We are active in the relevant range of partnership forum.</li> <li>• We develop and improve spaces for collaboration and collective action.</li> <li>• More organisations register with us.</li> <li>• Evidence of partner commitment to Fair Funding Charter.</li> <li>• New roles are created for priority partnerships where we currently have no dedicated capacity.</li> <li>• We are leading in some forum, partnership groups or on relevant activities and outcomes.</li> </ul> <p>Local Outcomes Improvement Plan outcomes 2,3,4</p>	<ol style="list-style-type: none"> <li>2. Improved cross sector collaboration</li> <li>3. Third sector organisations are better able to lead and develop shared agendas</li> <li>5. Key decision making includes third sector input</li> </ol>
<p><b>Confidence to invest in us</b></p> <ul style="list-style-type: none"> <li>• Develop a range of investment programmes to build capacity.</li> <li>• Design a new model of fund management and sector investment, including how we support the sector with funding and attract collective investment.</li> <li>• Deliver a new Communications and Impact strategy and further develop the sector C&amp;I forum.</li> <li>• Build storytelling and models of impact communications that helps people and communities understand and have confidence in our local third sector.</li> </ul>	<ul style="list-style-type: none"> <li>• A new strategy is approved and adopted by members at the AGM.</li> <li>• We publish a new Communications and Engagement Strategy.</li> <li>• More TSOs join our Communications and Impact sector forum.</li> <li>• More people across communities engage with our sector communications.</li> </ul>	<ol style="list-style-type: none"> <li>1. People are more involved in their community</li> <li>2. Improved cross sector collaboration</li> <li>3. Third sector organisations are better able to lead and develop shared agendas</li> <li>5. Key decision making includes third sector input</li> <li>6. Third sector organisations are better able to contribute to a strong and inclusive local social economy</li> </ol>

Ambitions and activity	Local outcomes	Medium Term Outcomes (ScotGov/TSI)
<p><b>Evaluation and impact</b></p> <ul style="list-style-type: none"> <li>• Develop a new programme of data, evaluation and impact for TSDG and models for use by the wider sector.</li> <li>• Design and deliver our new data and intelligence model, incorporating external insights and improving our own data capture and reporting.</li> <li>• Invest in our organisation capacity for analysis, impact assessment and reporting.</li> </ul>	<ul style="list-style-type: none"> <li>• We have produced a new Data, Evaluation and Impact programme to attract investment and resource that will enable us to evidence good quality evaluation practice and the impact of TSDG and the wider third sector.</li> <li>• A funding plan is active to attract investment in our capacity.</li> </ul>	<ol style="list-style-type: none"> <li>3. Third sector organisations are better able to lead and develop shared agendas</li> <li>4. Third sector organisations are better able to respond to local need</li> <li>5. Key decision making includes third sector input</li> </ol>

## Equity, dignity, belonging, justice

Ambitions and activity	Local outcomes	Medium Term Outcomes (ScotGov/TSI)
<p><b>Addressing poverty and inequity across our communities</b></p> <ul style="list-style-type: none"> <li>• Continue our active presence on the Poverty and Inequalities partnership.</li> <li>• Develop plans for investment in our capacity to deliver on Partnership actions and inform priorities.</li> <li>• Use and create opportunities to highlight poverty and inequity as it affects our communities and sector.</li> </ul>	<ul style="list-style-type: none"> <li>• Continue to be active on the Poverty and Inequalities Partnership.</li> <li>• Continue to Chair Poverty and Inequalities subgroup on extreme deprivation and poverty.</li> <li>• Have more capacity to take an active role in addressing poverty and inequality actions.</li> <li>• We can demonstrate our activity in addressing poverty and inequalities.</li> </ul> <p>Local Outcomes Improvement Plan outcomes 1,2,3,4</p>	<ol style="list-style-type: none"> <li>1. People are more involved in their community</li> <li>4. Third sector organisations are better able to respond to local need</li> <li>5. Key decision making includes third sector input</li> <li>6. Third sector organisations are better able to contribute to a strong and inclusive local social economy</li> </ol>
<p><b>Dignity and fairness</b></p> <ul style="list-style-type: none"> <li>• Implement policy and practice on voice and representation, considering how we gather, represent and review lived experience contributions as a sector.</li> </ul>	<ul style="list-style-type: none"> <li>• We can demonstrate the diversity of participation in our programmes of work.</li> <li>• A new practice brief is informing our approach to engagement, particularly with seldom heard people, young</li> </ul>	<ol style="list-style-type: none"> <li>1. People are more involved in their community</li> <li>2. Improved cross sector collaboration</li> <li>3. Third sector organisations are better able to lead and develop shared agendas</li> </ol>



Ambitions and activity	Local outcomes	Medium Term Outcomes (ScotGov/TSI)
<ul style="list-style-type: none"> <li>• Advocate for community voice and lived experiences to contribute to decision making and collective action.</li> <li>• Support public sector partners to consider dignity and belonging in how people are heard and how local public services are designed and developed.</li> </ul>	<p>people and those with particular lived experiences in a meaningful way.</p>	<ol style="list-style-type: none"> <li>6. Third sector organisations are better able to contribute to a strong and inclusive local social economy</li> </ol>
<p><b>Environment and a healthier planet</b></p> <ul style="list-style-type: none"> <li>• Create a staff Climate Action Group to identify where our organisation can reduce waste, recognise our climate impact and commit to a Climate Action Plan.</li> <li>• Connect with partners to support the third sector identify its impact and influence on climate action, aligning with Dumfries and Galloway Climate Hub and activities of our partners.</li> <li>• At least one online event is hosted around Third Sector Climate Action, supported by colleagues from across the TSI network.</li> </ul>	<ul style="list-style-type: none"> <li>• TSDG are developing a new, multi-year Climate Action Plan for our own organisation.</li> <li>• TSOs are aware of and connected with the Dumfries and Galloway Climate Action Hub and others.</li> <li>• TSOs have the opportunity to attend an online event on third sector climate action.</li> </ul> <p>Local Outcomes Improvement Plan outcome 11</p>	<ol style="list-style-type: none"> <li>1. People are more involved in their community</li> <li>6. Third sector organisations are better able to contribute to a strong and inclusive local social economy</li> </ol>
<p><b>A focus on community and locality</b></p> <ul style="list-style-type: none"> <li>• Implement a new locality working model and continue to host, manage and develop Locality Hubs on behalf of the Community Planning Partnership.</li> <li>• Actively encourage participation across TSOs and communities in Locality Hubs, Place Planning and community-led voice/development.</li> <li>• Advocate for more direct community investment through our sector, including from national and local governments.</li> </ul>	<ul style="list-style-type: none"> <li>• New Locality Partners/Locality Development Officers are in place.</li> <li>• More partner organisations join the Locality Hubs.</li> <li>• A new process of community voice is recognised and recorded in the Locality Hub operating model.</li> </ul> <p>Local Outcomes Improvement Plan outcomes 3,7,8,9,10,11</p>	<ol style="list-style-type: none"> <li>1. People are more involved in their community</li> <li>2. Improved cross sector collaboration</li> <li>3. Third sector organisations are better able to lead and develop shared agendas</li> <li>4. Third sector organisations are better able to respond to local need</li> <li>5. Key decision making includes third sector input</li> <li>6. Third sector organisations are better able to contribute to a strong and inclusive local social economy</li> </ol>

# HOW WILL WE KNOW?

We monitor our performance and impact using a range of data sources, including our internal database, where we capture our interactions, engagement, participation and real time activity that helps us understand our position throughout the year.

We also conduct an annual survey of stakeholders to gauge satisfaction, levels of engagement, sector priorities and where Third Sector Dumfries and Galloway can be most effective.

Over the course of this prospectus, we will work

on developing our evaluation, learning and impact framework to better balance our data, storytelling and experiences. We will integrate national information with our local insights to build a greater, more rounded view of our impact, the sector across Dumfries and Galloway and priorities for development. We want our insights to be useful for local, regional and national decision-making.

Our baseline at the outset of this Prospectus is set out below.

## Engagement

- Number of third sector organisations registered or members.
- Number of third sector organisations directly supported with advice or input.
- Attendance at our training, forum and events.
- Number of volunteering enquiries.
- Presence and engagement – website, social interaction, app and subscriptions.

## Partnerships

- Representation in range of partnership meetings.
- LOIP outcomes where third sector are leading and contributing to delivery.
- Partners investment in our capacity building and development.
- Effective fund management.

## Effectiveness and Impact

- Satisfaction with training and events.
- Effectiveness of advice and support.
- Funding/investment success and value.



Thanks to Third Sector Dumfries and Galloway's impact, we have been able to stay focused on our main task, which is to help vulnerable veterans back into society after suffering trauma.



Their impact has been a very good one, especially in terms of updates on third sector activity in the region, funding opportunities, and support for funding bids.



We have had free access to their training that the organisation otherwise would not have been able to afford to attend.



As a Trustee, I found the face-to-face governance training sessions very helpful and we have used the information gleaned in developing best practice.



Excellent forum for networking, hugely useful regular newsletter to keep up to date on developments and new funding opportunities, great training opportunities.



As a small charity, it has been very useful in accessing free training, group sessions with other charities and improving knowledge of what's going on/needed across the region.







**THIRD SECTOR**  
Dumfries and Galloway

Third Sector, Dumfries and Galloway is the operating name of Dumfries and Galloway Third Sector Interface, a Scottish Charitable Incorporated Organisation SC043832, funded with support from the Scottish Government, Dumfries and Galloway Council and Dumfries and Galloway Health and Social Care Partnership. We are a Living Wage, Disability Confident Committed and Fair Work employer and commit to Scotland's Fair Work principles.



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