

Volunteer Induction Checklist

	Notes	Date	Initials
		Completed	
Welcome to the organisation			
History and background to the			
organisation			
Mission and Vision			
Values			
Where the organisation is going -			
plans for the future			
Structure of organisation			
Where volunteering fits in the			
organisation			
Volunteering			
Role			
Introduction to the volunteer role			
Who the volunteer will be working			
with			
Expectations of the role			
Volunteers concerns about the role			
Support			
Named line manager			
Support available (who, when, how			
often)			
Volunteer meetings/get togethers			
Communication with volunteers eg			
newsletters			
Reviewing the role (when and			
how)			
Where the volunteering role will			
take place			
Shifts (when volunteering take			
place and how often)			
What the volunteer should do if			
they can not attend their			
volunteering			
Training			
Initial training for role (including			
timescales)			
Compulsory training (including			
timescales)			
Ongoing training			

Additional optional training		
Other information		
ID badges		
Uniform and/or dress code		
Personal protective equipment Social events		
Celebrating volunteers (rewards,		
recognition, awards etc)		
Policies and procedures		
Where to find them (handbook,		
website etc)		
Discuss main policies relevant to		
volunteering eg expenses policy,		
volunteering policy etc		
Health and safety policy and		
procedures		
What to do in an emergency		
Accident reporting procedure		
Volunteers role in health and		
safety		
Confidentiality and data protection		
Social media policy		
Expenses (what can be claimed		
and how)		
The building and facilities		
Building opening hours (physical		
and telephone)		
Entry and exit to building (pass		
codes, sign in etc)		
First aid box and first aiders		
Fire alarm, emergency evacuation		
procedures, tests		
Parking		
Toilet facilities		
Kitchen (break room, cloak room		
etc)		
Tea, coffee etc is provided		
Tour of building		
Tour of area in which volunteering		
takes place		
Meet other volunteers		
Information on any tenants or other		
organisations who share the		
buildings/volunteering area		
Local area eg sandwich shops,		
public car parks, bus stops etc		
Other Information		
Computer system (including log in)		
Telephone system		
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Use of equipment		
Use of personal mobile phones		

This is an example of a volunteer induction checklist. Organisations should adapt this to meet their needs, the needs of volunteers and volunteer roles undertaken.

